

R07

Code No: MA315

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD

MBA - III Semester Examinations, January 2011

ORGANIZATIONAL BEHAVIOR

Time: 3hours

Max. Marks: 60

**Answer any five questions
All questions carry equal marks**

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1. Describe how information technology is important in environmental context for OB? Explain with suitable examples.
2. What is stereotyping? Why is it considered to be a perceptual problem?
3. What is meant by the term “job satisfaction”? What are some of the major factors that influence job satisfaction?
4. Explain Maslow’s theory of motivation. Compare and contrast with Herzberg’s two factor theory.
5. Explain different barriers to communication and how to overcome them.
6. Explain the various types of stress. What strategies an organization should adopt to reduce the stress?
7. Explain the dynamics of information groups.
8. “Leaders make a real difference in an organization’s performance”. Discuss.
